

**IDFPR
COVID 19 Daily FAQ:**

March 31, 2020

Question: I am a retired healthcare provider (Physician, Physician Assistants, or Nurse). How do I reactivate my license?

Answer: Applicants can apply for a temporary permit to practice here: <https://www.idfpr.com/COVID-19%20HC.asp>

Question: What is the process for retired professionals seeking to volunteer or get into the workforce?

Answer:

Volunteer and other response opportunities:

The following information is provided to help healthcare practitioners locate opportunities to volunteer or work in Illinois in response to the COVID-19 outbreak. This is a partial list, additional opportunities may exist in your community. Please continue to monitor the sites below or visit the State of Illinois Coronavirus Response website for additional information.

State of Illinois Coronavirus Response website:

<https://www2.illinois.gov/sites/coronavirus/Pages/default.aspx>

Illinois Helps (Healthcare Professional Emergency Volunteer Program): If you wish to volunteer as a healthcare professional, please register at illinoishelps.net. You can also find other helpful information for healthcare professionals looking to volunteer during this epidemic.

Serve Illinois: <https://www2.illinois.gov/sites/serve/Pages/default.aspx>

Community Healthcare Centers (FQHC's): Please email Ashley Colwell, Associate Director of Clinical Services and Workforce Development for the Illinois Primary Health Care Association acolwell@iphca.org.

Illinois Care for the Aging: Please visit the workforce initiative page to directly connect with centers in your area, and for information on employment requirements and opportunities. <https://illinois.carefortheaging.org/>

The Illinois State Medical Society: Please visit this site for information on ISMS' effort to recruit and place volunteer

Physicians. https://www.isms.org/Resources/For_Physicians/Retired_Physician_Volunteer_Program/

If you would like to seek employment or work for compensation you can also reach out directly to a state licensed long-term care facility, state regulated hospital, or federally qualified health centers (FQHC) to see if they have employment opportunities and if you meet their requirements. Individual employers have discretion to determine hiring requirements. Please note that some employers may not accept the Temporary Practice Permit for the purpose of employment.

Question: Will the Department relax the in-person requirement for continuing education for certain professions during this licensure cycle?

Answer: The Department has granted variance for the allowance of continuing education courses to be provided online. See information here:

<https://www.idfpr.com/News/2020/2020%2003%2018%20IDFPR%20Variance%20Press%20Release.pdf>

Question: Does the Executive Order for out-of-state providers include telehealth services? Does an out-of-state licensed healthcare professional need a license to provide telehealth services to a patient in Illinois?

Answer: On March 19, 2020, Governor Pritzker issued Executive Order 2020-9 on telehealth services (Executive Order to Expand Telehealth Services and Protect Health Care Providers in Response to COVID-19). The Executive Order recognized that "the CDC, taking note of a need to reduce unnecessary healthcare visits and prevent transmission of respiratory viruses at healthcare facilities, currently recommends that healthcare providers increase the use of telehealth systems, formal or otherwise, to access and care for patients to decrease the volume of persons seeking care in facilities." The Executive Order further noted the need to "take measures to ensure the provision and coverage of health care services while the public and health care providers are subject to quarantine."

The Department interprets Executive Order 2020-9 to permit an out-of-state health care provider not licensed in Illinois to continue to provide health care services to an Illinois patient via telehealth where there is a previously established provider/patient relationship. The Department deems such a provider to be "authorized to practice in the State of Illinois" pursuant to Section 5 of the Executive Order without further need to obtain licensure in Illinois.

Question: Will the Department hold status and preliminary hearings?

Answer: With some state buildings, including the JRTC, being closed to the public, the Department has extended status and preliminary hearings. See here under "[IDFPR Regulated Professions \(General\)](#)".

Question: Has the Department issued any guidance to its financial institutions?

Answer: Please visit here to find all updated guidance for IDFPR regulated financial institutions and related industries:

- [Guidance to Illinois Banks and Credit Unions Regarding Support for Consumers and Businesses Impacted by COVID-19](#)
- [Guidance to Illinois-Licensed Mortgage Servicers and Exempt Mortgage Servicers Urging Support for Borrowers Impacted by COVID-19, Including 90-Day Forbearance](#)
- [Guidance to Illinois-Licensed Student Loan Servicers Regarding Federal Student Loan Interest Waivers and Administrative Forbearances and COVID-19](#)
- [Guidance to Currency Exchanges on Office Closures](#)
- [Guidance to Consumer Installment Loan Act, Payday Loan Reform Act, and Sales Finance Agency Act licensees on Office Closures](#)
- [Guidance to Illinois-Licensed Debt Collection Agencies and Debt Buyers Regarding COVID-19 Consumer Credit Licensee Notice](#)
- [Credit Union Notice of Office Hours and Credit Union Annual Membership Meetings](#)
- [Credit Union Questions and Answers Related to COVID-19 Safety Concerns](#)
- [Currency Exchange and Money Transmitter Licensee Notice](#)
- [Title Insurance Licensees and Registered Agents Notice](#)